



# Disaster Survivor's Checklist

- 1 **Call my insurance agent (Homeowner & Flood)**  
To file a claim for damage to my home.
  
- 2 **Register with FEMA**  
Go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or call FEMA.
  
- 3 **Schedule a FEMA inspection**  
If an inspector has not called within 14 days of my registration, check the status of my case by calling FEMA.
  
- 4 **Read my FEMA determination letter carefully**  
It will explain if I'm ineligible; and the reason why may be easily fixed.
  
- 5 **Use my FEMA grant wisely**  
Budgeting is important—recovery may take longer than expected.
  
- 6 **Save receipts and maintain good records**  
Save receipts for all repairs, cleanup, and disaster-related costs. FEMA may audit the way the money is spent.
  
- 7 **Stay in touch with FEMA**  
Keep my contact information current with FEMA and check back often.
  
- 8 **Visit a Disaster Recovery Center**  
For help and expertise, and to talk to someone in person.
  
- 9 **Visit a FEMA Hazard Mitigation display**  
Available at participating home improvement stores; look for public announcements.

**Stay in touch  
with FEMA**

**800-621-3362**  
(711/Video Relay Service)  
**800-462-7585** (TTY)

**[www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)**

- Check application status
- Find a Disaster Recovery Center